

To whom it may concern:

I have multiple sclerosis and use a wheelchair. Due to my health, I received homecare from an agency for 1 ½ years. I was grateful for their help however it was extremely stressful since there were numerous unprofessional workers and the agency was very inflexible. My life was dictated by the agency and I knew things needed to change.

I've known Chris Chamber for three years. He was aware of my struggles with the homecare agency and suggested the self-managed care option. He helped me understand the system and was instrumental in helping me set up my payroll accounting system. This included determining wage rates, government deductions and reports for the health region. This is all done through computerized spreadsheets as well as manual documents. He always had the answers to any questions that I had.

Self-managed care has allowed me greater flexibility and consistency in my daily life. Chris has helped me regain a quality of life once again and I was very fortunate to have his assistance. I am also saddened by the many others that still must live under the control of a homecare agency.

Client 1

To Whom It May Concern:

I am a quadriplegic for over two years now. Due to my condition, I have received help from various agencies until I went on self-managed care in April of 2009. At one point I had four separate agencies providing me with care. This was a very uncomfortable situation, as I never knew who was coming to my door. I had to be ever vigilant in insuring my care was done properly. Also, agency hours tend to be inflexible which make it difficult to get on with one's life. There is a certain loss of freedom when others dictate when you must be home.

I met Chris in May of 2008. From the beginning Chris made me aware of the benefits of self managed care. I now would have more flexibility in managing my time and no more agency rules deciding what I could or could not have for care. I have even traveled out of the city, which wasn't an option before! Once I had applied and been accepted, he helped me set up a computerized spread sheet for employee wages and deductions, as well as spending reports for the health region. He has been a great resource and a constant source of reassurance.

Self-managed care has given me more freedom and flexibility in managing my time. I am forever grateful to Chris for his mentoring and support through this process.

Client 2

To Whom It May Concern:

When we decided to try self managed care the thing that worried us the most was we knew we would get the money necessary to take care of my wife and we felt confident we could find staff, but I had no idea of how to run the financial side of this endeavor. But after talking with Chris and seeing all of the schedules, spreadsheets for tracking hours and all of the handling of the financial matters I felt with his help and use of all the programs he has developed I would be able to learn how to manage the money. I am still learning and I am very grateful to have Chris to go to when I am having problems. This is a great opportunity for people to manage their own care but the only aspect missing for us was having someone or somewhere to go to be trained to set up this business and find out how to manage it. Chris helped with all of it from WCB, Taxes, Opening bank accounts, Making schedules and his programs to track it all. We can't thank him enough. He is also one of your biggest advocates to get people to see the advantages of going onto self managed care. I think you need someone like Chris as a go to guy for people how what to move to self-managed care but need help to set this all up.

Client 3

Chris Schamber has been instrumental in helping me with my Self Managed Care. He is very knowledgeable in this area, I appreciate what he is doing. With Self Managed Care, I don't have to worry about whether I'm doing it right or not, Chris does it right, he is very patient showing me exactly what to do. I am thankful that Chris does this this work.

Client 4

To Whom It May Concern:

There are many obstacles and difficulties that arise when a person has disabilities. It is such a relief to get support from others who have empathy and understanding regarding the limitations and frustrations that plague those with long-term disabilities. We started self-managed care in March 2011 and felt over-whelmed with the requirements of book-keeping along with the general major adjustments of having a live-in caregiver. I work long hours in my profession and feel a lot of stress from work and caring for a completely dependent husband. I was really bogged down with the book-keeping of the process and the paper-work involved. There was too much on my plate and when I found that Chris was able to take on this responsibility, we were both relieved that it could be done on time and accurately. We also have to deal with the live-in care-givers expectations, many that were not correct

or that she did not understand from the website. Chris helped us all with a lot of patience and consideration for both ends. He has guided and directed the process and encouraged me when I was getting behind.

I have talked to a lot of people who need self-managed care and are reluctant as they are not informed and do not understand and do not have the time or ability to do the required paperwork.

I would highly recommend Chris, as his knowledge is so valuable and the best aspect is that he also understands the frustrations of the disabilities. We appreciate his empathy and understanding when we are under stress, which is most of the time.

Client 5